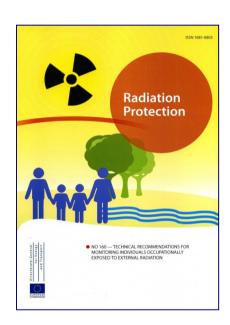




# Auditor's point of view – a few topics

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Auditor's point of view: NOT an inspection BUT aims at improving quality

Concession Audit: 1st visit of the Auditing Team	Maintenance audit: 2nd, 3rd visit
AT: 1 Management and >1 Technical	
Scope of accreditation	Increased their capability?
Staff: Requirements for a position, e.g. background education, training skills Does the CV demonstrate?	What's new since last visit?
Skills matrix: Who is able (stated as) to do what Approved: based on what Training: training plans, deadlines, evaluation criteria	How were skills maintained or updated? T ⇒ A, based on? Training planned?
Customer feedback	Complaints? how was that handled



Auditor's point of view:

**Vertical audit** – step by step, since the reply to a monitoing request, open the parcel, until the dose report is generated. Choosing collabs from the skills matrix to perform what they are supposed to do.

What's new since last visit?

e.g. new batch of dosemeters?

how accepted for use

Concession Audit: 1st visit of the AT Maintenance audit: 2nd, 3rd... visit

Equipment: readers, dosemeters, other

Adequate

Calibrated (rad qualities, dose levels, rates)

Traceability

QA/QC: What is written and What is done in practice

Acceptance/ rejection criteria defined?

Are they used?

Uncertainty estimation: awareness of the pros/cons

of the system

budget reflects this?

Non conforming actions

How was that handled



Auditor's point of view: NOT an inspection BUT aims at improving quality

Concession Audit: 1st visit of the AT Maintenance audit: 2nd, 3rd... visit

What's new since last visit?

Participation in IC exercises

exercise adequate for the service provided? interpretation of results corrective actions necessary? implemented? If, time allowed acceptable?

Reporting to customer

Necessary info in the report?

IMS ID, Client ID, Worker

Dates, Evaluation Method

Interpretation



Auditor's point of view: NOT an inspection BUT aims at improving quality

Concession Audit: 1st visit of the AB Maintenance audit: 2nd, 3rd... visit

Use of the accreditation symbol What's new since last visit?

What is within the scope and not